

## About Us.....

**Service First Education and Training** is located in Charlotte, NC and offers a menu of subtopics within the broader scope of change management. This includes, but is not limited to, positive behavior support, classroom management and the change management and supervision series.

Since 1989, **Service First Education and Training** has sponsored and produced professional development opportunities and training resources for Head Start Agencies, Early Childhood Educators, School Administrators, Parents and other stakeholders throughout the Southeast.



Our training program methodology is designed to promote professional teacher development strategies that result in positive and productive learning outcomes for children based on research and best practices.

We believe that all children are capable of succeeding in a **rigorous, rich, and demanding environment** with the help of quality teachers, family, and the community in which they live.

In keeping with **Head Start's** goal of the whole child view of school readiness that was recommended by the Goal One Technical Planning Group of the National Education Goals Panel, **Service First Education and Training** offers a menu of professional learning programs that will help teachers improve performance and increase program quality.

We offer strategies that promote and reflect the **Head Start Child Outcomes Framework**.

We are committed to helping staff members provide a rich early learning experience for children who are at risk.

In addition, **Service First Education and Training** programs have been approved by the North Carolina Division of Child Development and endorsed by the North Carolina Department of Public Instruction.

### We focus on strategies that:

- ◆ **Promote** effective parent involvement.
- ◆ **Promote** language and social development.
- ◆ **Improve** classroom and individual child outcomes.
- ◆ **Enhance** child development and school readiness.

**Service First Education and Training** has an extensive menu of professional development programs and related teaching guides.

**Our In-Service Training Programs include (but are not limited to):**

1. **Social and Emotional Development**
2. **Developmentally Appropriate Practice**
3. **Effective Listening and Questioning Skills**
4. **Positive Behavior Supports**
5. **Curriculum Activities for Lesson Planning: Using the Creative Curriculum Model Effectively**
6. **Team Building Skills**
7. **Family (Parent) Involvement**
8. **Communication & Collaboration**
9. **Motivation and Self Esteem**



### Contact Information:

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Service First Education and Training  
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- ◆ Planning an In-Service Training Event, Retreat or Conference for your staff?
- ◆ Tired of doing the same old thing every year?
- ◆ Need fresh ideas?
- ◆ Got a review coming up and your staff needs that extra boost?
- ◆ **Service First** Education and Training can solve your problems by planning and executing your next event.
- ◆ We will plan everything for you, from the beginning to end.
- ◆ You can even can pick and choose what you want us to do and we'll do it hassle free. We can help you.

Our event coordination staff will plan the logistics of your conference, conduct the in-service training, and finalize the details and make sure that everything is properly executed throughout the course of your event. We provide half day, full day, two, or three day events.



Just email us at [sftng@aol.com](mailto:sftng@aol.com) or call 1-800-729-1949 to schedule your in-service training event today.

# Service First



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and Training  
“Company of Choice”*

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